# VETERANS SCOTLAND











# INFORMATION BOOKLET

03 June 2021

A VOICE FOR VETERANS
IN SCOTLAND



# VETERANS SCOTLAND INFORMATION BOOKLET INTRODUCTION

This booklet includes details of the Armed Forces and Veterans Champions who have been established across Scotland to ensure that those who are serving and have served are not disadvantaged as a result of their service. It also brings together a wide range of help available to both the Armed Forces Community and those supporting them, the majority of which is available via the Internet. It lists some but not all of the organisations that provide support and advice to the Armed Forces Community. Additional information is available from the Veterans-Assist website.

#### The Armed Forces Community consists of:

- 1. Serving personnel, including reservists.
- Service Leavers; those who have served for more than 4 years in HM Armed Forces whether as a regular or a reservist.
- 3. Early Service Leavers; those who have served for more than one day but fewer than 4 years.
- 4. Families; consisting of spouse/ partner/ children of both serving personnel and veterans.
- 5. Veterans; those who served in HM Forces for more than one day.

A common fact that applies to all members of the Armed Forces, irrelevant of service or branch is that at some point they will leave the Armed Forces.

This will result in a period of transition for all personnel and their families. One of the aims of Veterans Scotland is to ensure that when this period is approaching that the service person and the family have all the relevant information, advice and guidance available to them that they may require to ensure that they have a successful transition back to civilian life.

To assist in this process Veterans Scotland has developed the Veterans-Assist website www.veteransassist.org, which acts as a central information hub in the form of an online directory providing such useful information as housing options, GP practices and employment routes as well as both public sector and voluntary sector support and advisory services.

Veterans Assist provides signposting for: those in the transition period, veterans and very importantly those supporting veterans to engage with the organisations that are best suited to meet the overall needs of the Armed Forces Community. In doing so the website is contributing to the achievement of successful transition and by doing so ensuring a successful transition and thereafter as need arises.



Website: www.veterans-assist.org

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The Armed Forces Covenant is a promise from the nation that those who serve or have served in the armed forces, and their families, are treated fairly. The government is committed to supporting the armed forces community by working with a range of partners who have signed the covenant. The covenant is a national responsibility involving government, businesses, local authorities, charities and the public. Further information is available on the Gov.uk website.

Website: www.gov.uk/government/collections/armed-forces-covenant-supporting-information

### SCOTTISH PARLIAMENT ARMED FORCES AND VETERANS CROSS PARTY COMMUNITY GROUP



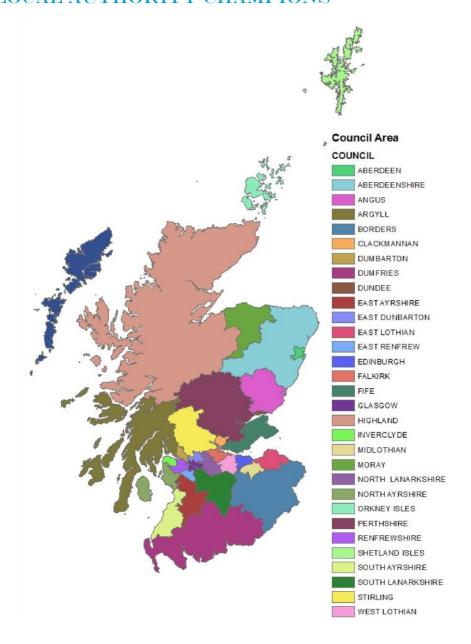
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# SCOTTISH GOVERNMENT ARMED FORCES AND VETERANS CONTACTS



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# CHAMPIONS AND POINTS OF CONTACT LOCAL AUTHORITY CHAMPIONS



Area	Champion	Contact Details
Aberdeen City	Barney Crockett -	bcrockett@aberdeencity.gov.uk
	Lord Provost	Ground Floor, Marischal College, Broad Street, Aberdeen AB10 1AB www.aberdeencity.gov.uk
Aberdeenshire	R McKail -	cllr.r.mckail@aberdeenshire.gov.uk
	Councillor	Town House, 34 Low Street, Banff, Aberdeen AB45 1AN www.aberdeenshire.gov.uk
Angus	Ronnie Proctor -	cllrproctor@angus.gov.uk
	Provost	Orchardbank Business Park, Orchardbank, Forfar, Angus DD8 1AX www.angus.gov.uk
Argyll and Bute	Barbara Morgan -	Barbara.morgan@argyll-bute.gov.uk
	Councillor	Argyll and Bute Council, Kilmory, Lochgilphead, Argyll, PA31 8RT www.argyll-bute.gov.uk
City of Dundee	lan Borthwick –	01382 433177
	Lord Provost	ian.borthwick@dundeecity.gov.uk 21 City Square, Dundee DD1 3BT www.dundeecity.gov.uk
City of Edinburgh	Frank Ross -	0131 529 4400
	Lord Provost	lord.provost@edinburgh.gov.uk City Chambers, High Street, Edinburgh EH1 1YJ www.edinburgh.gov.uk
Clackmannanshire	Tina Murphy -	tmurphy@clacks.gov.uk
	Provost	Clackmannanshire Council, Greenfield, Alloa, Clackmannanshire FK10 2AD www.clacksweb.org.uk
Dumfries & Galloway	Archie Dryburgh -	030 3333 3000
	Councillor	archie.dryburgh@dumgal.qov.uk 22 Queensway, Annan, Dumfries & Galloway, DG12 5JU www.dgcommunity.net

East Ayrshire	Jim Todd -	01563 576036
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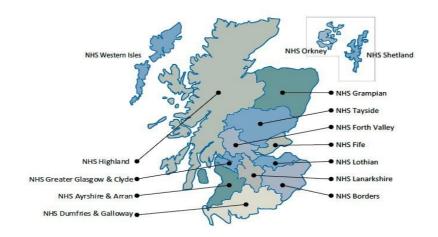
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Armed Forces Champion West	Catherine Meenan	CATHERINEMEENAN@DWP.GOV.UK
Armed Forces Champion South West	TBC	
Armed Forces Champion Central	Alan Deans	ALAN.DEANS@DWP.GOV.UK



# NHS SCOTLAND CHAMPIONS



Area	Champion	Contact Details	
NHS 24	Arlene Campbell (Armed Forces Champion)	Arlene.Campbell@nhs24.scot.nhs.uk	
NHS Ayrshire & Arran	Dr Ewan McKenzie (Armed Forces Champion)	euan.mckenzie1@nhs.net	
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NHS Fife	Ms Mairi McKinley (Armed Forces Champion)	Mairi.Mckinley@nhs.scot	
NHS Borders	Andrew Carter (Armed Forces Champion)	Andrew.carter@borders.scot.nhs.uk	
NHS Greater Glasgow	Mrs Julie Murray	julie.murray@eastrenfrewshire.gov.uk	
& Clyde	(Armed Forces Champion)		
NHS Shetland	Mr Brian Chittick (Armed Forces Champion)	brian.chittick@nhs.net	
NHS Highland	Ms Claire Wood (Armed Forces Champion)	claire.wood32@nhs.scot	
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NHS Golden jubilee Hospital	Laura Liddle (Armed Forces Champion)	Laura.Liddle@gjnh.scot.nhs.uk	

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NHS NSS	Martin Bell (Armed Forces Champion)	martin.bell4@nhs.scot
NHS SAS	Keith Colver (Armed Forces Champion)	k.colver@nhs.net
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Speak to your local GP first if you're a veteran with health problems.

The Scottish Government's <u>Renewing our Commitments</u> publication explains that veterans are given priority NHS treatment for conditions relating to their service in the armed forces, based on clinical need. That means if there's another medical emergency or an urgent case, that will take priority. Find more information on <u>Scottish Government's healthcare objectives</u> for veterans

NHS inform explains veterans' health rights and the services available to them.

# POLICE SCOTLAND CHAMPIONS POLICE SCOTLAND CHAMPIONS

Contact		Contact Details	SCOTLAND
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# SCOTTISH PRISON SERVICE



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Area	Point of Contact	Contact Details	
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Glenochil			
Greenock	Scott Middlesworth	Scott.Middlesworth@sps.pnn.gov.uk	
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Perth	Liam Kerr	liam.kerr@sps.pnn.gov.uk	
Polmont	William Inglis	William.Inglis@sps.pnn.gov.uk	
Shotts	Stuart Murray	Stuart.Murray@sps.pnn.gov.uk	
Grampian	John Duncan	John.Duncan@sps.pnn.gov.uk	

# SCOTTISH VETERANS COMMISSIONER



Contact	Contact Details
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# SKILLS DEVELOPMENT SCOTLAND **CHAMPIONS**

Skills Development **Scotland** 

Area	Point of Contact	Contact Details			
North Scotland	Alistair Ferrier	alistair.ferrier@sds.co.uk			
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North East	Liz Batterham	Elizabeth.Batterham@sds.co.uk			
		01779 479345			
South East	Ros Papworth	Rosalind.Papworth@sds.co.uk			
		07747 564304			
Vest	Craig Bendoris	Craig.Bendoris@sds.co.uk			
		07798 834310			
South West	June Weir	June.weir@sds.co.uk			
		07766 251674			
Support for Armed Forces leavers and veterans					
Support for Armed Forces leavers and veterans  Additional information is also available on the My World of Work website:					

https://www.myworldofwork.co.uk/support-armed-forces-leavers-and-veterans

# ARMED SERVICES ADVICE PROJECT CONTACTS



Area	Regional Support Officer Contact Details	Bureaux covered
Scotland-wide	Robert McMaster ASAP helpline: 0808 800 1007 <u>ASAP@cas.org.uk</u>	National helpline
Aberdeen & Aberdeenshire	Demi Gbenle / Jaishri Kumar / Iris Pirie Valerie Evans (Unforgotten Forces, part-time) 01224 569764 Mobile: 07946 525 165 asap@aberdeencab.org.uk	Aberdeen Banff and Buchan Kincardine & Mearns Turriff & District SW Aberdeenshire
Argyll & Bute	Sandra Staniland  Lisa Ross (Unforgotten Forces Assistant) 01546 605555 mobile 07546 631252 Sandra.Staniland@abcab.casonline.org.uk	Argyll & Bute Helensburgh Extension
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Edinburgh & Alan Hamilton Alan.hamilton@CABWestLothian.casonline.org.uk  Charlie Walker Charlie.walker@CABWestLothian.casonline.org.uk  Susan Proudfoot (Unforgotten Forces) Susan.Proudfoot@CABWestLothian.casonline.org.uk  01506 444814		Citizens Advice Edinburgh: Dundas Street Gorgie/Dalry Leith Pilton Portobello CAB West Lothian Dalkeith Haddington Musselburgh Penicuik
Falkirk	Charlie MacFarlane (part-time) 01324 829160 Mobile: 07918 715211 Charlie.MacFarlane@DennyCAB.casonline.org.uk	Denny & Dunipace Grangemouth Falkirk
Fife	Lorraine Reid 01592 765447 Mobile: 07702 917866 Ireid@carfonline.org.uk  Leslie Hugh (Unforgotten Forces, part-time; fuel debt / energy efficiency specialist) 01592 765444 LHugh@carfonline.org.uk	Citizens Advice and Rights Fife (CARF)

Inverness, Moray & Nairn	Elke Ambrose (part-time) (Inverness & Moray) 01667 456699 Mobile: 07512 116038 Elke.Ambrose@NairnCAB.casonline.org.uk  Barry Nichols (part-time) (Nairn) 01667 456699 Mobile: 07787 925923 Barry.Nichols@NairnCAB.casonline.org.uk  Bryan Bain (Unforgotten Forces, volunteer) 01667 456699 bryan.bain@nairncab.casonline.org.uk	Inverness Moray Nairn
Lanarkshire	Audrey Cuthbertson 01698 259305 Audrey.Cuthbertson@MotherwellCAB.casonline.org.uk Referrals to: Janette Smyth (ASAP Administration) ASAPadministration@motherwellcab.casonline.org.uk Sonya Brown (Unforgotten Forces, part-time) 01698 265349 Sonya.Brown@MotherwellCAB.casonline.org.uk	Airdrie Bellshill Clydesdale Coatbridge Cumbernauld East Kilbride Hamilton Motherwell & Wishaw Rutherglen & Cambuslang
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In addition to the contacts within ASAP individuals can also make use of their local Citizens Advice Scotland offices who are able to give advice across a wide range of subjects. More information is available at: <a href="https://www.cas.org.uk/">https://www.cas.org.uk/</a>





## VETERANS FIRST POINT (V1P)

		SCOTLAND
Area	Contact Details	
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V1P Fife	Phone: 01383 565393 Email: fife-uhb.veteransfirstpoint@nhs.net	
V1P Lanarkshire	Phone: 0300 303 3051 Email: lanarkshirev1p@lanarkshire.scot.nhs.uk	
V1P Lothian	Phone: 0131 220 9920 Email: enquiries@veteransfirstpoint.org.uk	
V1P Scotland	Phone: 0131 221 7090 Email: V1P.Scotland@nhslothian.scot.nhs.uk	
V1P Tayside	Phone: 01382 424029 Email: vfp.tayside@nhs.net	
Veterans First Point Website:	www.veteransfirstpoint.org.uk	

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Argyll Rev Dr Roderick Campbell Rev Dr Rev Donald Prentice Deprentice Rev Drawid Macartney Deprentice Rev David Macartney Deprentice Rev Dr Maurice Bond Macartney Rev Dr David Coulter, Deprendice Churchofscotland.org.uk O7713 613069 Emery Program Rev Stephen Ashley Emery Semeny Rev Stephen Ashley Rev Dr David Coulter, Deprendice Rev Dr Ray Gauld Kagaud Rev Dr Ray Gauld Rev Dr Ray France Rev Fiona Ogg Fiona Ogg Rehurchofscotland org.uk 01563 359960 Rev Rev Priona Ogg Fiona Ogg Rehurchofscotland org.uk 01471 822416 Departs Rev Priona Ogg Fiona Ogg Rehurchofscotland org.uk 01471 822416 Departs Rev Priona Ogg Fiona Ogg Rehurchofscotland org.uk 01471 822416 Departs Rev Vian Warvick 170rev Britane Courter Rev Dr Ray Battleton Org.uk 01349 841464 Dr Rev Vian McCull				
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Aberdeenshire	Aberdeen UOTC	01224 483861
Angus	225 Med Regt	01382 456602
Argyll & Bute	HMS Neptune	01436 674 321
Borders	6 SCOTS	0131 310 3833
Clackmannanshire	154 Regt RLC	01383 722 814
Dumbarton	32 Sig Regt	0141 224 5073
Dumfries & Galloway	6 SCOTS	0131 310 3833
Dundee	225 Med Regt	01382 456602
East Ayrshire	Scottish & North Irish Yeomanry (SNIY)	0141 224 5878
East Dunbartonshire	32 Sig Regt	0141 224 5073
East Lothian	Scottish & North Irish Yeomanry (SNIY)	0141 224 5878
East Renfrewshire	APC Glasgow	0141 248 7890
Edinburgh	HQ Edinburgh Garrison	0131 3105052
Eilean Siar (W Isles)	7 SCOTS	01313 108547
Falkirk	154 Regt RLC	01383 722 814
Fife	71 Engr Regt	01334 857632
Glasgow City	Glasgow UOTC	0141 339 6611
Highland	3 SCOTS	0131 3108676
Inverclyde	APC Glasgow	0141 248 7890
Midlothian	HQ Edinburgh Garrison	0131 3105052
Moray	39 Engr Regt	01309 617523
North Ayrshire	Scottish & North Irish Yeomanry (SNIY)	0141 224 5878
North Lanarkshire	6 SCOTS	0131 310 3833
Orkney	71 Engr Regt	01334 857632
Perth & Kinross	7 SCOTS	01313 108547
Renfrewshire	APC Glasgow	0141 248 7890
Shetland	105 Regt RA	0131 310 5420
South Ayrshire	Scottish & North Irish Yeomanry (SNIY)	0141 224 5878
South Lanarkshire	6 SCOTS	0131 310 3833
Stirling	154 Regt RLC	01383 722 814
West Lothian	105 Regt RA	0131 310 5420

## UNIVERSITY AND COLLEGE CHAMPIONS

Each University and College in Scotland has a dedicated Veterans & Armed Forces Champion (VAFC) within their institution.

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University/College	VAFC Name	Job Title	Email address			
Edinburgh Napier University	Claire Biggar	Exec. Assistant to Principal	c.biqqar@napier.ac.uk			
University of Edinburgh	Doug Mackay	Lead for Veterans and Service Families	doug.mackay@ed.ac.uk			
Queen Margaret University, Edinburgh	Callum Maguire	Head of Widening Participation and Outreach	cmaguire@qmu.ac.uk			
Heriot Watt University	Professor Gill Hogg	Deputy Principal (Staff Development and Engagement)	g.hogg@hw.ac.uk please cc: dparexecsuppport@hw.ac.uk			
			piease cc. aparexecsuppport@nw.ac.uk			
		Widening				
		Participation				
	Tracey Kerr	Manager	t.kerr@hw.ac.uk			
University of Stirling	Shona Barrie	Director of Admissions and Access	shona.barrie@stir.ac.uk			
Open University	Carla Anderson	Senior Manager, Student Support Operations	carla.anderson@open.ac.uk			
Edinburgh College	Monica Hoenigmann	Head of Student Experience	monica.hoenigmann@edinburghcollege.ac.uk			
West Lothian College	Graham Clark	Head of Construction and Motor Vehicle	GClark@west-lothian.ac.uk			
Forth Valley College	Ralph Burns	Head of HR	Ralph.Burns@forthvalley.ac.uk			
Borders College	Clare Nairn	Head of Student Services	cnair@borderscollege.ac.uk			
Newbattle Abbey College	NO CONTACT AS YET					
Scotland's Rural College	NO CONTACT AS YET					

Glasgow, Dumfries & Galloway						
University/College	VAFC Name	Job Title	Email address			
Glasgow Caledonian University	Jim Castle	Programme Lead	James.castle@gcu.ac.uk			
University of Glasgow	Monika Anderson	Widening Participation Officer	Monika.anderson@glasgow.ac.uk			
University of West of Scotland	Alison Hillis	Senior Widening Participation Development Officer	Alison.hillis@uws.ac.uk			

University of Strathclyde	Andrew McLaren	Vice Dean Academic	Andrew.mclaren@strath.ac.uk
Royal Conservatoire of Scotland	Andrew Comrie	Director of Fair Access	a.comrie@rcs.ac.uk

Dumfries & Galloway College	Sue Livermore	Equality & Diversity & Student Engagement Officer	Livermores@dumgal.ac.uk		
Glasgow Clyde College	NO CONTACT AS YET				
Ayrshire College	Michael Breen	Vice Principal	Michael.breen@ayrshire.ac.uk		
Glasgow Kelvin College	NO CONTACT AS YET				
City of Glasgow College	NO CONTACT AS YET				
South Lanarkshire College	Rose Harkness	Head of Student Services	rose.harkness@slc		
	Karen Pirie	Guidance and support advisor	karen.pirie@slc.ac.uk		
West College Scotland	David Alexander	Vice Principal Operations	david.alexander@wcs.ac.uk		
New College Lanarkshire	Martyn Campbell	Curriculum & Quality Leader	Martyn.Campbell@nclan.ac.uk		

### SUPPORT ORGANISATIONS STATUTORY BODIES

All 32 local authorities in Scotland have signed up to the Armed Forces Community Covenant that may help you get access to housing. The LA is able to provide lists of local housing associations within their area.

NHS Inform provides a coordinated, single source of quality assured health and care information for the people of Scotland.

Website: www.nhsinform.co.uk

Phone: 0800 224488

NHS Scotland is a national Health Board working with public, private and third sectors to reduce health inequalities and improve health.

Website: www.show.scot.nhs.uk

**The Department for Work and Pensions (DWP)** is responsible for welfare, pensions and child maintenance policy. As the UK's biggest public service department it administers the State Pension and a range of working age, disability and ill health benefits to over 22 million claimants and customers.

Website: www.gov.uk/government/organisations/department-for-work-pensions

**Veterans UK** administers the armed forces pension schemes and compensation payments for those injured or bereaved through service. This is the sole source of Government-funded help and advice on veterans' issues.

Website: www.gov.uk/government/organisations/veterans-uk

Email: veterans-uk@mod.uk

Freephone (UK only): 0808 1914 218

**Veterans Welfare Service (VWS)** is committed to enhancing the quality of life for veterans and beneficiaries of Veterans UK pensions and compensation schemes and all of their departments.

Website: www.gov.uk/government/groups/veterans-welfare-service

Email: veterans-uk-vws-scot-ni@mod.uk

UK Helpline: 0808 1914 218

**Defence Transition Service (DTS)** will operate as part of the Defence Holistic Transition Policy to provide a full range of transition support for Service Leavers and their families. The DTS team will work to support single Service business areas responsible for transition and work directly with Service Leavers to provide advice and support to encourage Service Personnel and their families to plan early and leave well.

Website: www.gov.uk/government/ publications/help-and-support-for-service-leavers-and-their-families

Email: DBSVets-DTS-Central@mod.uk

UK Helpline: 0808 1914 218

Further information is available in the JSP100

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/843852/20191028 \_JSP\_100\_V1.0\_Oct\_2019\_-\_Final.pdf



**Skills Development Scotland (SDS)** is the national skills body supporting the people and businesses of Scotland to develop and apply their skills. Further information on the services that they can provide is available on their website.

Website: www.skillsdevelopmentscotland.co.uk
Phone: 0800 917 8000 (Individual Helpline)
0800 783 6000 (Employers Helpline)

Scottish Government have produced two useful guides to support personnel posted to Scotland and/or those settling in Scotland after Service.

#### Welcome to Scotland



# A Scottish housing guide for people leaving the Armed Forces & ex-Service personnel



#### CHARITIES & THIRD SECTOR ORGANISATIONS

**ABF The Soldiers Charity** is the Army's national charity and is committed to the welfare of Army and Ex-Army personnel and their dependants.

Website: www.soldierscharity.org Email: supportercare@soldierscharity.org

Phone: 0131 310 5132/5116

Age Scotland is the leading charity representing older people in Scotland and supporting their rights and interests. If offers free advice guides for veterans on key later life topics, and can provide them with later life information and advice through the Age Scotland helpline 0800 12 44 222 / Helpline@agescotland.org.uk. It also offers socially isolated older veterans group telephone camaraderie through its Comradeship Circles service. Age Scotland is coordinating partner in Unforgotten Forces, a consortium of leading charities working together to boost the health and wellbeing of veterans in Scotland age 65 and older.

www.age.scot/veterans

www.unforgottenforces.scot

Blesma – The Limbless Veterans, a membership organisation, supports Veterans who have served in any of Her Majesty's Armed Forces, regular or reserve, and have either lost a limb(s) or the use of a limb(s) including sight and hearing, during or after their service, for life. Blesma also supports the widows/widowers of Members after the Member has passed away.

**National Office** 

#### **Scotland Office**

Website: <a href="www.blesma.org">www.blesma.org</a>
BSO: Steve Burton Email: <a href="mailto:bosoniroi@blesma.org">bosoniroi@blesma.org</a>
Tel: 07766258461
BOO: Emma Gration Email: <a href="mailto:outreachscotland@blesma.org">outreachscotland@blesma.org</a>

Phone: 0208 590 1124 Tel: 07884 695703

Citizens Advice Bureau provide free and confidential advice and information.

Website: www.cas.org.uk

Combat Stress (Ex Service Mental Welfare Society) cares for former members of the Armed Force with psychiatric disabilities. Home near Avr with outreach teams for home visits.

Website: <a href="www.combatstress.org.uk">www.combatstress.org.uk</a> Email: <a href="contactus@combatstress.org.uk">contactus@combatstress.org.uk</a>

Phone: 01292 561300

**DMWS** To provide a high-quality medical welfare service to those who serve the nation and the community when they are in the patient care pathway, in order to deliver capability and productivity.

Website: www.dmws.org.uk Email: info@dmws.org.uk Phone: 0800 999 3697

**Erskine** offers ex-Service men and women all over Scotland nursing, dementia and respite care and support (homes in Bishopton, Edinburgh and Glasgow and Bursary scheme places in Aberdeen, Dumfries, Dundee and Perth).

Website: www.erskine.org.uk Email: enquiries@erskine.org.uk

Phone: 0141 812 1100

Fares 4 Free is a charity that encourages taxi drivers to give up to 4 of their fares every month to help veterans.

Website: www.fares4free.org Email: info@fares4free.org Phone: 07708 299399

**Glasgow's Helping Heroes (GHH)** can access advice and support on a wide range of issues including debt, employment, benefits, health and housing issues. Glasgow's Helping Heroes is a partnership between SSAFA Forces Help and Glasgow City Council.

Website: www.sites.google.com/site/glasgowshelpingheroes/

Phone: 0141 276 7199

**Glen Art and the BRAVEHOUND** project supports veterans and their families with horticultural and artistic activities as well as an annual Festival of Remembrance. The BRAVEHOUND project places dogs with veterans and provides training and support, training is also available for veterans who already own a dog.

Website: www.glenart.co.uk and www.bravehound.co.uk

Email: info@glenart.co.uk

Haig Housing provides housing assistance to ex-Service people and/or their dependents. Currently this object is achieved by letting general needs homes at affordable rents to the ex-Service community and providing tailored housing solutions to suit specific and individual needs of severely wounded and disabled Service and ex-Service people. Haig Housing also offers a wide range of housing advice to the Service community and is the Strategic Housing Partner of Help for Heroes.

Website: www.haighomes.org.uk Email: enquiries@haighomes.org.uk

Phone: 0208 685 5777

Help for Heroes give practical, direct support to our current wounded.

Website: www.helpforheroes.org.uk

**Lothian Veterans Centre** was designed to meet the need for a veteran's drop-in centre with no appointment necessary allowing complex needs to be catered for in an environment which is familiar and friendly.

Website: www.lothiansveteranscentre.org.uk

Phone: 0131 660 5537

Officers Association Scotland (OA Scotland) continues to provide an employment service as one of its key functions but welfare remains the most pressing call on its resources. In recognition of the service officers have selflessly given to the Monarch and Country, the Directors are committed to supporting them, their widows and dependents in their time of need.

Website: www.oascotland.org.uk Phone: 0131 550 1575 or 1581 On Course Foundation Supporting the recovery of wounded, injured and sick Service personnel and veterans through confidence building golf events and opportunities for employment in the golf industry.

Website: www.oncoursefoundation.com

National office – P: 0208 334 2010 E: <a href="mailto:anne.farrow@oncoursefoundation.com">anne.farrow@oncoursefoundation.com</a> Scotland office: P: 07856002176 E: <a href="mailto:will.barker@oncoursefoundation.com">will.barker@oncoursefoundation.com</a>

**Outpost Charity** Outpost Charity provides two key services to our Armed Forces throughout the UK with the aim of providing relief from suffering and hardship through emotional, social and practical support.

Website: www.outpostcharity.org Email: info@outpostcharity.org

Phone: 01854 655314

Poppyscotland provides life-changing support to the Armed Forces community, including those who have served, those still serving, and their families. Support is available to people of all ages, whether difficulties have arisen during their time in service or years later. They deliver tailored support and funding to help overcome challenges related to financial difficulties, employment grants for training, and work alongside partners to offer employment support to those facing barriers to work through vulnerability, disability, mental health conditions or because of a criminal conviction. Poppyscotland also has two Welfare Centres, in Inverness and Kilmarnock, and a dedicated Welfare Support Service to support those most vulnerable and with more complex needs.

Website: www.poppyscotland.org.uk Email: gethelp@poppyscotland.org.uk

Phone: 0131 550 1557

Regular Forces Employment Association (RFEA) assists ex-servicemen andwomen to find employment throughout their working lives through support, advice, research, job-matching, training advice and assistance with CVs and interview techniques.

Website: www.rfea.org.uk Phone: 0131 557 1747

**Reading Force** provides FREE children's books (for all ages up to and including 18) and special scrapbooks to support shared reading and scrapbooking for families at home together, with wider family members such as grandparents, and for families who are separated for any reason. We particularly welcome veterans to get involved and take part.

Website: <a href="www.readingforce.org.uk">www.readingforce.org.uk</a> Email: <a href="mailto:info@readingforce.org.uk">info@readingforce.org.uk</a> Phone: 07548 778 930

Remploy provides career opportunities for disabled people.

Website: www.remploy.co.uk Phone: 0300 456 8031

Royal Air Force Benevolent Fund (RAFBF) exists to help serving and former members of the RAF, their children and their dependants.

Website: www.rafbf.org

The Royal Caledonian Education Trust is an education trust supporting children from Armed Forces families.

Website: www.rcet.org.uk Email: admin@rcet.org.uk Phone: 0131 240 2224

Royal National Institute for Deaf People (RNID) work in communities around Scotland to support people with hearing loss including hearing-aid care and specialist employment support. We also campaign for equal access to employment, health, entertainment and to improve standards in audiology care.

Website: www.rnid.org.uk

Royal Naval Benevolent Trust (RNBT) provides help in time of need to those who are serving or have served as Royal Naval ratings. Royal Marine other ranks, their wives, husbands and children.

Website: www.rnbt.org.uk Email: rnbt@rnbt.org.uk Phone: 02392 690112

Royal Navy and Royal Marines Charity is the principal charity of the Royal Navy. It exists to support sailors, marines and their families, for life. Its Group of charities includes The Royal Marines Charitable Trust Fund, The Royal Navy Officers' Charity and The Naval Service Sports Charity.

Website: www.rnrmc.org.uk Email: theteam@rnrmc.org.uk Phone: 023 9387 1520

**SACRO** Veterans Mentoring Service is a service for military veterans who are currently in or are on the periphery of the criminal justice system. The service will work closely with the veteran to put an intensive support plan in place where strategies can be developed to cope with their specific needs. The aim of the service is to enable the service user to enjoy sustainable, independent living. The service currently operates from offices in Dundee, Edinburgh, Elgin and Glasqow.

Website: www.sacro.org.uk

SaluteMyJob is a Social Enterprise providing consultancy, recruitment and assessment services to employers that are committed to supporting the Armed Forces and hiring ex-Service men and women. They help employers apply best practice, put structured ex-military programmes in place and to overcome barriers to successful recruitment of former Service men and women.

Website: www.salutemyjob.com

Telephone: 0131 513 9750 or 07756 708105

Scottish Association for Mental Health (SAMH) works to ensure that people are talking about mental health and we do this in four ways: community-based service for people with mental health problems, national programmes, policy and campaigning work, raising funds to ensure or vital work can continue. Runs the Employ-Able mentoring/employment service on behalf of Poppyscotland for veterans in Scotland.

Website: www.samh.org.uk Email: enquire@samh.org.uk Phone: 0141 530 1000

Scottish Veterans Residences SVR's operational arm is Scottish Veterans Housing Association (SVHA) which provides high quality, supported accommodation for veterans who are homeless or in need. We house ex-service men and women of all ages in residences in Edinburgh, Dundee and Bellrock Close development in Glasgow.

Website: www.svronline.org Email: info@svronline.org Phone: 0131 556 0091

Sight Scotland and Sight Scotland Veterans provides a free service supporting individuals who at some point in their lives have served in the armed forces and currently live with a visual impairment. Members' sight loss does not have to have occurred during or as a result of time spent in the armed forces. Many of their members have lost their sight due to old age or illness.

Websites: sightscotland.org.uk & sightscotlandveterans.org.uk

Contact: https://sightscotland.org.uk/veterans-contact-us

Phone: 0131 333 1369

**Shoulder to Shoulder** volunteer mentoring programme supports ex-service men and women who are recovering from mental health issues or having difficulty adjusting to civilian life. They also support veterans' families, recognising that there is often little acknowledgement of the unique challenges they face.

Website: www.timebank.org.uk Email: shoulder@timebank.org.uk

Phone: 0121 236 2531

**Soldiers, Sailors, Airmen and Families Association (SSAFA)** provide lifelong support to our Forces and their families; SSAFA provides practical, emotion and financial support through a network of local branches.

Website: www.ssafa.org.uk Email: info@ssafa.org.uk Phone: 0800 731 4880

The Armed Services Advice Project (ASAP), delivered by Citizens Advice Bureaux, provides dedicated advice, support and information for the Armed Forces Community, including benefits, debt, employment, relationships and housing through Scotland.

Website www.asapadvice.org.uk Helpline 0808 800 1007

The Royal British Legion Scotland (Legion Scotland) is Scotland's largest ex-service community membership organisation with a branch network across the country. It promotes comradeship and Remembrance as well as wellbeing, benevolence and pension support.

Website: www.legionscotland.org.uk

Phone: 0131 550 1583

The Veterans Foundation Many armed forces charities struggle to raise sufficient funding to support serving and former members of the British Armed Forces' and sometimes their dependants who are in need. The Veterans' Foundation has been created to establish a new and nationwide source of funding to help these charities. It acquires its funds through the Veterans' Lottery and donations.

Website: www.veteransfoundation.org.uk
Email: enquiries@veteransfoundation.org.uk

**Thistle Foundation** is a Scottish charity with a long tradition of pioneering support for people with long term health conditions, including disabilities. They support people to take control and learn how to manage life with their condition so that they are better able to live a good life - whatever that means to them.

Website: www.thistle.org.uk Phone: 0131 656 7366

Veterans Housing Scotland has over 100 years' experience in providing homes for disabled Veterans and are extremely proud of their history and of the service they have provided to those who have served their country yet are equally excited about their future and how as a charity they will continue to work with and support members of the Veterans Housing Scotland family. The Charity's vision is to offer the Veterans Housing Scotland family much more than just a home but also, through coordination and cooperation with specialist partners, ensure that those veterans and their families who are in need of support get that support when and where it is required – as demonstrated in their strapline 'building lives; building communities'.

Email: admin@vhscot.org.uk

Phone: 0131 557 1188 Address: 525 Ferry Road, Edinburgh EH5 2FF

Veterans Scotland is a membership organisation representing over 70 Service charities and organisations from across Scotland and the rest of the UK. Our vision is that Scotland is an environment where veterans are regarded as an asset to society. Veterans Scotland focusses its efforts on the four key areas of: Comradeship, Health & Wellbeing, Housing, and Support. Veterans Scotland seeks to promote the advantages of having served as well as seeking to prevent disadvantages that may come about as a result of service, in line with the Armed Forces Covenant

Website: www.veteransscotland.org.uk or www.veterans-assist.org

Email: gensec@veteransscotland.org.uk

Phone: 0131 550 1569

Venture Trust supports veterans finding it difficult to either transition fully into civilian life or are struggling with maintaining a civilian focussed identity. Their Positive Futures programme involves a 7-day Wilderness Journey, usually in the highlands, supporting individuals to develop their life skills and make positive changes that supports their transition. Veterans are then supported in the community for a period of up to 6 months. This helps individuals make and sustain connections to services and benefit from employment, education, training or volunteering opportunities within their communities.

Website: <a href="www.venturetrust.org.uk">www.venturetrust.org.uk</a> Email: <a href="mailto:info@venturetrust.org.uk">info@venturetrust.org.uk</a>

Phone: 0131 228 7700

Walking With The Wounded (WWTW) supports those who have served in the Armed Forces and their families, empowering them to regain their independence, thrive and contribute in our communities. WWTW focusses on four key areas; family-centred care coordination, employment, reduction of reoffending and mental health and wellbeing

care.

Website: <a href="www.wwtw.org.uk">www.wwtw.org.uk</a> Email: <a href="mailto:info@wwtw.org.uk">info@wwtw.org.uk</a> Phone: 01263 863 900

War Widows Association of Great Britain (WWA) exists to improve the conditions of widows and widowers in receipt of a war pension and their dependants in Great Britain.

Website: www.warwidowsassociation.org.uk Email: info@warwidowsassociation.org.uk

Phone: 0845 2412 189

#### **EMPLOYMENT & TRAINING**

Depending on your length of service and leaving date, you may be eligible for additional support through these organisations offering employment services and advice or events:

The Department for Work and Pensions (DWP) is responsible for welfare, pensions and child maintenance policy. As the UK's biggest public service department, it administers the State Pension and a range of working age, disability and ill health benefits to over 22 million claimants and customers.

Website: www.gov.uk/government/organisations/department-for-work-pensions



 $\textbf{British Forces Resettlement Services} \ \text{provides a careers platform for the Armed Forces Community}.$ 

Website: www.bfrss.org.uk

**Business gateway** is a publicly funded service contributing to the economic well being of Scotland by providing access to free business support services.

Website: www.bgateway.com Phone: 0300 013 4753

Career Transition Partnership is the Ministry of Defence working with Right Management to provide career transition advice and training opportunities.

Website: www.ctp.org.uk

**Enhanced Learning Credits (ELCs).** Additional funding opportunities for ex-service personnel dependant on length of service.

Website: www.enhancedlearningcredits.com Telephone: 0845 300 5179 (01452 558390)

**Joined up for Jobs** is the jobs strategy for Edinburgh. It sets out how a partnership of key agencies will help more people into employment.

Website: www.joinedupforjobs.org.uk

Email: joinedupforjobs@capitalcitypartnership.org Phone:

0131 270 6030

My world of work providing the help you need for the career you want.

Website: www.myworldofwork.co.uk

Officers Association Scotland (OA Scotland) continues to provide an employment service as one of its key functions but welfare remains the most pressing call on its resources. In recognition of the service officers have selflessly given to the Monarch and Country, the Directors are committed to supporting them, their widows and dependents in their time of need.

Website: www.oascotland.org.uk Phone: 0131 550 1575 or 1581

Regular Forces Employment Association (RFEA) Assists ex-servicemen and women to find employment throughout their working lives through support, advice, research, job-matching, training advice and assistance with CV's and interview techniques.

Website: www.rfea.org.uk

Phone: 0131 557 1747 or 0141 339 0700

Remploy provides career opportunities for disabled people.

Website: www.remploy.co.uk Phone: 0300 456 8031

**SaluteMyJob** is a Social Enterprise providing consultancy, recruitment and assessment services to employers that are committed to supporting the Armed Forces and hiring ex-Service men and women. They help employers apply best practice, put structured ex-military programmes in place and to overcome barriers to successful recruitment of former Service men and women

Website: www.salutemyjob.com Email: info@salutemyjob.com Telephone: 01249 691415

Skillforce is the trusted bridge for Service leavers and ex-Forces into a new career in education.

Website: www.skillforce.org

**Skills Development Scotland (SDS)** is the national skills body supporting the people and businesses of Scotland to develop and apply their skills. Further information on the services that they can provide is available on their website.

Website: www.skillsdevelopmentscotland.co.uk Phone: 0800 917 8000 (Individual Helpline) 0800 783 6000 (Employers Helpline)

The Scottish Veterans Employment and Training Service (SVETS) is a collaborative initiative between employers and veterans' organisations in Scotland, designed to link former Service men and women with those organisations best placed to support them. This is a unique, collaborative programme delivered in partnership of SaluteMyJob, Forth Valley Chamber of Commerce and Veterans Scotland. SVETS is designed to enable employers' access to ex-military talent, address skills shortages and help drive businesses forward.

Website: www.svets.org.uk Email: info@svets.org.uk

X-Forces may be able to help if a veteran or their spouse are considering self-employment.

Website: www.x-forces.com Email: helpdesk@x-forces.com Telephone: 0207 022 0600

#### Finding a job as a veteran

If you're thinking about leaving the armed forces, or have already left, you can get help to find a job.

You can use the usual job search methods.

Modern apprenticeships are a way to learn on the job, get the experience you need, and work towards a qualification.

The My World of Work website has information for armed forces leavers and veterans.

There are also several charities that help veterans get new skills and training.

#### Other support

You can get help and advice with things like jobs or money from groups who support people who've left the armed forces.

#### **RELATED ITEMS**

Veteran support

Education and training funding for veterans

#### **EDUCATION**

#### Student Awards Agency Scotland (SAAS)



The Student Awards Agency Scotland (SAAS) is the national student funding body for eligible Scottish and EU students in Higher Education at college or university. SAAS provide eligible students with a range of support, guidance and information and will assess each student based on their circumstances.

SAAS have produced a one-page guide for Armed Forces personnel and their families which should help them understand which UK funding body they should apply to for funding. Personnel who have 'signed up' to the forces in Scotland or meet the residency requirements may be eligible to apply to SAAS for HE financial support for themselves, their spouses and children.

http://www.saas.gov.uk/

http://www.saas.gov.uk/ forms/funding guide.pdf

http://www.saas.gov.uk/ forms/armed forces.pdf

#### SCQF



The Scottish Credit and Qualifications Framework is Scotland's lifelong learning framework. Through the Framework you can gain a better understanding of qualifications in Scotland and plan your future learning.

The Framework supports service leavers in helping them understand the qualifications they have gained while serving in the armed forces, so they can think about their next move whether that be employment or further learning.

For more information go to www.scqf.orq.uk



#### **Scottish Colleges**

There are 13 colleges in Scotland. The website below has a list of all colleges.

https://collegesscotland.ac.uk/

#### HOUSING

Erskine have a range of accommodation options available to Veterans from five Assisted Living flats and 44 cottages to four care home facilities. New to the portfolio is the Erskine Transitional Supported Accommodation (David Boyle Court), which supports Service leavers and Veterans whose life or transition plans had been disrupted. We are offering accommodation in the David Boyle Court and wraparound support, so that Veterans have a mutual support base in which to reflect, reorientate and retrain before relocating to the region and employment of their choice – giving back to their community in the way we know they can.

HHH

Website: www.erskine.org.uk Email: enquiries@erskine.org.uk

Phone: 0141 812 1100

Haig Housing provides housing assistance to ex-Service people and/or their dependents. Currently this object is achieved by letting general needs homes at affordable rents to the ex-Service community and providing tailored housing solutions to suit specific and individual needs of severely wounded and disabled Service and ex-Service people. Haig Housing also offers a wide range of housing advice to the Service community and is the Strategic Housing Partner of Help for Heroes.

Website: www.haighomes.org.uk Email: enquiries@haighomes.org.uk

Phone: 0208 685 5777

**Housing Options Scotland** provides information and advice to disabled people, veterans and older people. They do not provide housing. Our main aim is to ensure that disabled people, veterans and older people can access the right home for them. They advise on social renting, private renting, and home ownership.

Website: www.housingoptionsscotland.org.uk Email: info@housingoptionsscotland.org.uk

Phone: 0131 247 1400

#### Joint Service Housing Advice Office (JSHAO) has information about the

different types of housing available. They also provide housing briefs in Scotland and general housing advice, it should be remembered Housing is a devolved matter in Scotland so the rules regarding provision do vary compared with the rest of UK.

Website: www.gov.uk/housing-for-service-personnel-and-families

Scottish Veterans Residences (SVRs) operational arm is Scottish Veterans Housing Association (SVHA) which provides high quality, supported accommodation for veterans who are homeless or in need. We house ex-service men and women of all ages in residences in Edinburgh, Dundee and Bellrock Close development in Glasgow.

Website: www.svronline.org Email: info@svronline.org Phone: 0131 556 0091

Veterans Housing Scotland has over 100 years' experience in providing homes for disabled Veterans and are extremely proud of their history and of the service they have provided to those who have served their country yet are equally excited about their future and how as a charity they will continue to work with and support members of the Veterans Housing Scotland family. The Charity's vision is to offer the Veterans Housing Scotland family much more than just a home but also, through coordination and cooperation with specialist partners, ensure that those veterans and their families who are in need of support get that support when and where it is required – as demonstrated in their strapline 'building lives; building communities'.

For all enquiries please contact:

Email admin@vhscot.org.uk

Phone: 0131 557 1188 Address: 525 Ferry Road, Edinburgh EH5 2FF

#### A Scottish housing guide for people leaving the Armed Forces & ex-Service personnel

# Poppyscotland information guide for Housing in Scotland





## GENERAL ADVICE

Citizens Advice Scotland www.cas.org.uk

Courses4Forces www.courses4forces.co.uk

Entitled To www.entitledto.co.uk

Turn2Us www.turn2us.org.uk

The Money Advice Service www.moneyadviceservice.org.uk

Money Force www.moneyforce.org.uk

Shelter Scotland https://scotland.shelter.org.uk

Defence Discount Service www.defencediscountservice.co.uk

Equipped magazine www.equippedmagazine.co.uk

Pathfinder International www.pathfinderinternational.co.uk

Veterans' Gateway www.veteransgateway.org.uk

Veterans UK www.veterans-uk.info

Quest online www.questonline.co.uk

















# VETERANS SCOTLAND MEMBER ORGANISATIONS

ABF—The Soldier's Charity Airborne Alliance Association

Age Scotland

Argyll & Sutherland Highlanders Regimental Association

Black Watch Association

Blesma

Blind Veterans UK

Burma Star Association

Cameronians (Scottish Rifles) Regimental Association

Canine Partners

Combat Stress

Defence Medical Welfare Services

East of Scotland Veterans Advisory & Pensions Committee

Erskine

Fares4Free

Fife Veterans Association

Firstlight Trust

Glasgow's Helping Heroes Glen Art – (Brave Hound)

Gordon Highlanders Association

Ghurka Welfare Trust Haig Housing Trust Help for Heroes

Highlanders Regimental Secretary

Horseback UK

Housing Options Scotland

Kings Own Scottish Borderers Association

Lady Haig Poppy Factory Lothian Veterans Centre National War Pensions

North East Scotland Veterans Association

Officer's Association Scotland On Course Foundation Outpost Charity

Poppyscotland

Queens Own Highlanders Association RAF Association

RAF Benevolent Fund RASC & RCT Association

Reading Force

Regular Forces Employment Association

Royal British Legion Scotland (Legion Scotland) Royal British Legion Scotland Women's Section

Royal Caledonian Education Trust

Royal Highland Fusiliers Regimental Benevolent Association

Royal Marines Association

Royal National Institute for Deaf People (RNID)

Royal Navy Association

Royal Naval Benevolent Trust

Royal Navy & Royal Marines Charity

Royal Regiment of Scotland

Royal Scots Dragoon Guards Regimental Trust

SACRO

Salute My Job

Sandilands Memorial Trust Scots Guards Association

Scottish National War Memorial

Scottish Region Royal Artillery Association

Scottish Veterans Association Scottish Veterans Residences

Sight Scotland Veterans (Scottish War Blinded)

Seafarers UK Skillforce

South Atlantic Medal Association 82

SSAFA

Stand Easy

Submariners Association Scotland Suez Veterans Association Scotland Scottish Veterans Housing Association

The Coming Home Centre

The Royal Scots Benevolent Fund

The Veterans Foundation Thistle Foundation Venture Trust

Veterans First Point Veterans Housing Scotland - (SVGCA)

Walking With the Wounded

War Widows Association

West of Scotland Veterans Advisory & Pensions Committee

William Simpson's Home

### **CONTACT INFORMATION**

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