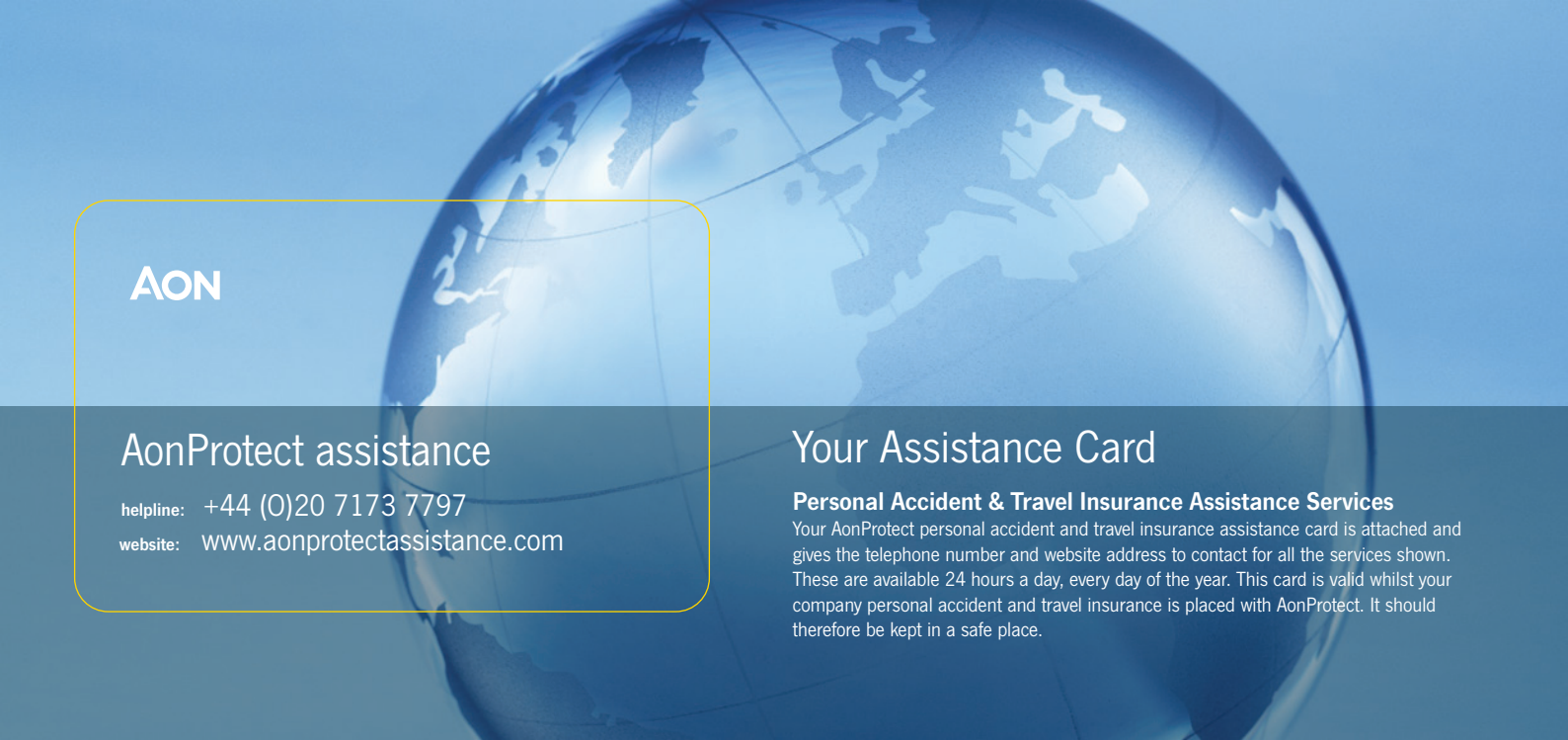




AON

AonProtect assistance

helpline: +44 (0)20 7173 7797

website: www.aonprotectassistance.com

Your Assistance Card

Personal Accident & Travel Insurance Assistance Services

Your AonProtect personal accident and travel insurance assistance card is attached and gives the telephone number and website address to contact for all the services shown. These are available 24 hours a day, every day of the year. This card is valid whilst your company personal accident and travel insurance is placed with AonProtect. It should therefore be kept in a safe place.

Personal Accident & Travel Assistance Services

This is a summary of the main assistance services. For further information go to www.aonprotectassistance.com for a full list of the terms and conditions that apply.

Assistance Services

- Counselling services (UK residents only)
- Legal Advice (UK residents only)
- Personal Tax Advice (UK residents only)
- Medical Advice
- Bereavement advice (UK residents only)

Additional Assistance Services

■ Second Opinion

A medical second opinion service for you, your partner and your children for certain pre-agreed medical conditions.

Travel Assistance – before you travel

■ Country Information

Pre-travel information about the country you intend to visit.

■ Security Advice

Over 180 countries covered and details are updated by a team of impartial security analysts every day of the week.

Travel Assistance – whilst travelling

■ Medical assistance

Medical expertise, air ambulance, local payment of hospital bills, drug replacement.

■ Non-medical assistance

Replacement of lost or stolen documents, lost luggage location, Interpreters.

Security Advice & Services

SMS & email security alerts, personal security advice, identity theft guidance.

Procedures

When calling the AonProtect assistance line from abroad, remember to use the correct UK dialling code for the country from which you are calling. Always advise i) your name ii) your Company name iii) the name of your Parent Company (if applicable).

Non Emergency Claims - procedure

If you wish to submit a claim please contact Aon Underwriting Managers on Tel: 01737 783740 or email: aum.claims@aon.co.uk. Claim forms can be obtained from our website www.aum.aon.co.uk

Aon accepts no responsibility for any advice given or information provided by third party service providers.

AON

This card is valid while your company personal accident and travel insurance is placed with AonProtect. Please keep it in a safe place.

To access pre-travel assistance services you must first register at www.aonprotectassistance.com using password 7797.

Please remember to contact AonProtect Assistance before incurring any substantial medical, security or additional travel costs.

We regret that the helpline service cannot answer queries regarding details of cover in force. Such information should be provided by your company or your Aon broker.

C1155/11 0724

AonProtect assistance is arranged by Chubb European Group SE. Chubb European Group SE (CEG) is a Societas Europaea, a public company registered in accordance with the corporate law of the European Union. Members' liability is limited. CEG is headquartered in France and governed by the provisions of the French insurance code. Risks falling within the European Economic Area are underwritten by CEG, which is authorised and regulated by the French Prudential Supervision and Resolution Authority. Registered company number: 450 327 374 RCS Nanterre. Registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. Fully paid share capital of €896,176,662. CEG's UK branch is registered in England & Wales under UK Establishment number: BR023093. UK Establishment address: 40 Leadenhall Street, London EC3A 2BJ. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. Details about our authorisation can be found on the Financial Conduct Authority's website (FS Register number 820988)

C1155/11 0724