

Support Services Fact Sheet for Study Abroad and Exchange Partners

Counselling / Well-being Service	
Is there a counselling / well-being service available to visiting students? (If Yes, please give details)	Yes. Students can go to Counselling Services on campus. Details: https://www.uregina.ca/student/counselling/index.html And also: UR Support 1-on-1 and Sharing Circle Support Group https://www.uregina.ca/international/global-learning-centre/glc-services-programs.html#ur-support
Address/contact details:	Room 251 Riddell Centre, University of Regina, Regina, SK, S4S 0A2; telephone: 1-306-585-4491 Global Learning Centre, College West 115 UR International - Student Services College West 109 Global.Learning.Centre@uregina.ca 1.306.585.5082
How do students access this support?	Students can book an appointment online (using link above), by phone, or stop by in person
Is this support free of charge?	Yes, however charges may apply after a certain number of visits (for the Counselling Services)

Mental Health Needs	
Is there any support for mental health needs? e.g. a mental health advisor/worker (If Yes, please give details)	This is also done through Counselling Services, or students may also wish to set up an appointment with the Alliance Medical Health Clinic. There are also other doctors offices located close to campus if necessary.
Address/contact details:	Second floor Centre for Kinesiology, Health & Sport building, University of Regina, Regina, SK, S4S 0A2; telephone: 1-306-337-2640
How do students access this support?	Students can book an appointment online (using link above), by phone, or stop by in person
Is this support free of charge?	No, exchange students will need to pay and then be reimbursed by their insurance provider

Learning Support / Disability	
Is there a learning support or disability service on campus? (If Yes, please give details)	Yes. Students can go to the Centre for Student Accessibility. Details: https://www.uregina.ca/student/accessibility/students/index.html
Address/contact details:	Room 251 Riddell Centre, University of Regina, Regina, SK, S4S 0A2; telephone: 1-306-585-4631
How do students access this support?	Students can book an appointment online at accessibility@uregina.ca , by phone, or stop by in person
Is this support free of charge?	Yes

Are any of the following available or permissible at your institution? <i>Please add note/cost if there is a cost associated.</i>	
Accessible classrooms, i.e. wheelchair friendly?	Yes
Access to specialist software on open access PCs	Unknown
Loan of laptop and/or digital recorders	Yes from Library, fee may be associated
Permission to use digital recorders for lectures?	Yes, but must have permission from the Centre for Student Accessibility
Access to mentor support (organising workload, planning and structuring time, managing the practical and emotional factors of starting at a new university, providing practical solutions to the students concerns and queries)	Yes. We recommend all students sign up for our International Peer Advisors program to be paired with a student on-campus to assist them with adapting to the U of R. When all else fails, students are always encouraged to speak directly with the staff in the Study Abroad & Mobility office if further support is needed as some support can be provided by our office, or we can take the students to the appropriate office.
Access to 1-1 study skills tutor (planning and structuring written work and practicing for presentation. For students with specific learning difficulties)	Yes. Students can access resources through the Global Learning Centre (run by UR International) or they may also access the Student Success Centre. Students may also have opportunities to access tutors through faculty-specific arrangements, depending on courses, etc.
Provision of note-takers for lectures (for students with specific learning difficulty, visual or hearing impairment)	Yes, but must have permission from the Centre for Student Accessibility
En-suite facility in bedrooms? (for students with medical conditions)	Not under our current agreement going through Luther College Residence.
Accommodation on campus? (for students with mobility difficulties)	Yes.
Access by bus service to campus from non-campus accommodation? (for students with mobility difficulties)	Not applicable, however, exchange students can access the bus through the University of Regina specific bus pass.
Examination adjustments for students with evidence based need (e.g. 25% extra time, scribe/reader, use of pc rest-breaks)	Yes, but must have permission from the Centre for Student Accessibility and/or the specific professor for each course.

Many thanks for your time and cooperation
York St John University
Student Services