

Support Services Fact Sheet for Study Abroad and Exchange Partners 18/19

Counselling / Well-being Service	
Is there a counselling / well-being service available to visiting students? (If Yes, please give details)	Yes, students have access to counsellors through our Health Center.
Address/contact details:	https://www.juniata.edu/offices/counseling/
How do students access this support?	Students can go to the office or email counseling@juniata.edu , to schedule an appointment.
Is this support free of charge?	First 10 sessions are free

Mental Health Needs	
Is there any support for mental health needs? e.g. a mental health advisor/worker (If Yes, please give details)	Yes, students have access to counsellors through our Health Center.
Address/contact details:	https://www.juniata.edu/offices/counseling/
How do students access this support?	Students can go to the office or email counseling@juniata.edu , to schedule an appointment.
Is this support free of charge?	First 10 sessions are free

Learning Support / Disability	
Is there a learning support or disability service on campus? (If Yes, please give details)	Yes, Disability Services is housed within our QUEST Office.
Address/contact details:	https://www.juniata.edu/offices/academic-support/index.php
How do students access this support?	Students can go to the QUEST Office or email one of the staff members to schedule an appointment.
Is this support free of charge?	Yes

Are any of the following available or permissible at your institution? <i>Please add note/cost if there is a cost associated.</i>	
Accessible classrooms, i.e. wheelchair friendly?	Most/ Not all
Access to specialist software on open access PCs	Yes
Loan of laptop and/or digital recorders	Yes through the Library
Permission to use digital recorders for lectures?	Yes
Access to mentor support (organising workload, planning and structuring time, managing the practical and emotional	Academic Coaching/ Not Peer Mentoring

factors of starting at a new university, providing practical solutions to the students concerns and queries)	
Access to 1-1 study skills tutor (planning and structuring written work and practicing for presentation. For students with specific learning difficulties)	Both Group and some Individual
Provision of note-takers for lectures (for students with specific learning difficulty, visual or hearing impairment)	Yes
En-suite facility in bedrooms? (for students with medical conditions)	Yes, additional cost for single rooms.
Accommodation on campus? (for students with mobility difficulties)	Yes
Access by bus service to campus from non-campus accommodation? (for students with mobility difficulties)	n/a
Examination adjustments for students with evidence based need (e.g. 25% extra time, scribe/reader, use of pc rest-breaks)	Yes

Many thanks for your time and cooperation
York St John University
Student Services