Hello!

We are the Global Campus Team and we are absolutely thrilled that you have chosen to study at York St John University. We are here to help you with any questions you may have before you arrive, while you study or after you have left YSJ.

Our Global Campus Team are friendly and welcoming, and our aim is to make sure that you have the best possible experience here. We host regular social events to bring you together with current and new international and home students and provide support to you in all areas. This booklet is designed to help you with all your pre-arrival questions but if you need to know anything else, or just want to say hello to our friendly team, send us an email at globalcampus@yorksj.ac.uk. We look forward to seeing you in September.

Best wishes,
Amy, Lejla, Adam and Celia
Global Campus Team
Before you travel

Apply for your visa
You cannot apply for your visa until you have your Confirmation of Acceptance for Studies (CAS) number. Once you have received this, follow the instructions on the UKVI website to apply for your visa. We also have visa webpages on our website which may answer further questions and you can contact our friendly Visa and Compliance Team at visa@yorksj.ac.uk

Once your visa has been granted in your home country, you will receive an Entry Clearance Vignette sticker in your passport. This is valid for 90 days and you must travel to the UK within that 90-day period. Once you are in the UK, you will need to collect your BRP card from the university. This will be your visa for the duration of your course of study.

Remember to check your passport is valid and does not expire within six months of your arrival.

Find your new home
It is essential that you arrange your accommodation in advance of arriving in the UK. The university has very limited accommodation available and none for students coming with dependents. You can arriving in the UK. The university has very limited accommodation available and none for students coming with dependents. You can

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Get fully enrolled
It is a good idea to complete the enrolment process prior to arriving in the UK. You can do this by following the instructions on our enrolment webpage. It will make things much easier for you if you do this ahead of arriving at York St John.

Ask for disability support, if you need it
You might not feel you have a disability, or you may dislike the term, but if you experience any barriers to learning, we are here to help. You can register with the Disability Support and Inclusion Team before you arrive. Visit our disability support and inclusion webpage for more information and to make contact with the team.

We are unable to assist with contracts for private accommodation, so please always read your contracts carefully and understand that, once signed, a contract is legally binding.

Once again, please note, that we are limited in how we can support you with finding accommodation in the UK but you will find this page useful. It is essential that you fill out this form, as soon as possible, to provide us with your arrival and accommodation information (does not apply to anyone on the Study Abroad programme).

Go cashless
York St John is a cashless campus, so it is advisable to arrange a pre-paid cash card to bring with you. You should load it with as much money as you think you will need to get you through the first few weeks, whilst you are waiting to get your UK bank account set up. Alternatively, you can use your phone to pay, if you have the appropriate method to do so in the UK.

Attend a virtual tour of the campus
Take a virtual tour of the campus, to get to know our site before you arrive. You’ll also find a map at the back of this booklet.

Get acquainted with your campus
Now is also the time to start getting excited about what lies ahead! Visit our virtual tour of the campus webpage, to get to know our site before you arrive. You’ll also find a map at the back of this booklet.

Check out what you can get involved in
Follow us
Connect to us on Instagram to keep up to date with important news, our social events and cultural events calendar and support information on our website.

Visit our current student blog page to learn more about university life.

Join other future students on our Global Campus Connect app. Register here and then search for “YSJGlobalCampusConnect” in your mobile app store. You might find students travelling on the same plane as you. Once you have enrolled, you will gain access to further areas of the app (this may take up to two weeks to change).

Get acquainted with your campus
Take a virtual tour of the campus, to get to know our site before you arrive. You’ll also find a map at the back of this booklet.

Check out what you can get involved in
Now is also the time to start getting excited about what lies ahead! Visit York St John Students’ Union website and check out all the sports clubs and societies you can join when you get here. You can also find out who your student representatives are. The Students’ Union is a democratic organisation that functions to empower, represent and entertain the students of York St John University.
Travelling to York St John

• eGates are now in use at UK airports. Please watch this video and make sure you understand whether you are able to use the eGates. If you have an emergency at the UK border, you can call our Visa and Compliance Team on +44 (0) 7773 043 159.

• Once you arrive on campus, you will be able to find us in our pop-up international hub from 10am to 4pm, every weekday, in Holgate. This is where you can collect your welcome pack and ask us any questions.

• We understand that international travel can be unpredictable at times, can easily be delayed, or you may have to arrive outside of working hours. If you arrive in York and for any reason find yourself in a confusing or unsafe position, please make your way to the campus and visit Campus Security. The Security Lodge is open 24 hours a day, every day of the year. Call +44 (0) 1904 876 444 or you can call or text +44 (0) 7885 201 182.

• When it comes to packing, it is up to you how much or little you bring with you. York has all the shops you could need, so you can buy anything within the city centre. If you have particular clothes you wear in your home country, it is always nice if you can bring at least one outfit with you, to wear at some of our international events and celebrations. If you are staying in York St John student accommodation, you will have a survival package, with essential cooking and sleeping items included, waiting for you in your room. If you are not staying in York St John student accommodation, you can pre-order a more complete survival package here - use the promo code YORKSJ10 to receive 10% off your kit.

We’ve compiled a very simple list of packing tips that you may find helpful:

Checked-out bags

• Find out what you can and cannot bring into the UK by watching this UK Custom film.
• Try to pack only what you will really need.
• Check your airline’s baggage and weight allowance in advance.
• It’s worth packing a few adapters for your electronic devices. In the UK, the main voltage is 240v and the frequency is 50Hz.
• Label all your checked bags with the University address, so in case they get lost or delayed, they can be easily forwarded on to us:
  Your name
  York St John University (Porter's Lodge)
  Lord Mayor's Walk
  York
  Y031 7EX
  United Kingdom
• If you take regular medicine, we advise you to bring as much as you are allowed into the country, as it may be difficult to get new medicine immediately. We also recommend that you bring copies of your medical records, to assist you when registering with a health practice in the UK.

Hand luggage

• Always carry valuable items and documents in your carry-on bag.
• Remember your passport and tickets, as well as medical records (if necessary), it’s worth taking photos on your phone and printing off copies, in case you misplace the originals. Keep a copy yourself and give one to a parent or carer.
• Keep evidence of acceptance by York St John University (unconditional offer letter or similar acceptance letter) at hand.
• Make sure you have some British Pounds Sterling in cash that you can use upon arrival. Try to get your money broken down as small as possible (£5 notes, £1 coins, and a few 50p, 20p, 10p coins).
• It’s good to have a few spare passport-sized photographs with you, as you may need these for different registration forms after you arrive.
• It is worth packing your toothbrush and one change of clothes in your hand luggage, just in case your checked bags get delayed or lost! But remember to check with the airline you’re flying with, what you can and cannot take in your hand and checked-in luggage.
Your first few days

There is a lot to do in your first few days in the UK so we’ve put together a quick checklist of the essential things you need to do.

Complete your online enrolment

To get full access to the university services and your course, ideally, you should do this before you arrive. The final deadline for enrolment is two weeks after the start of your programme. You can find out more here.

Check your Welcome Pack

Welcome Pack includes your welcome pack. Before you arrive, however, it is important to register as soon as possible. Details can be found here or you can visit our Welcome Office on the first floor of Piper Wing, to speak to someone. Take a little time to think about managing your finances. The Pre-arrival checklist includes financial education courses and resources. You can create a free account, using the access code "YSJ-Int". If you are of any problems with signing up, please contact the Student Funding Advice Team on studentfinance@yorksj.ac.uk.

Find your academic timetable

You should check out your timetable early on, so you know where you need to be and when. You should sign into Moodle where you can access your course materials and other university information. Your academic induction session will provide you with information on how to access your timetable in Moodle. You must not miss your academic induction session.

Find out more about Moodle

You can learn about Moodle here. Moodle is designed to bring you together with new friends to join you?

Open a bank account

If you are planning on a degree programme, you will probably want to open a UK bank account for your time in England. You'll find out more about this in your International Student Guidebook, that you'll be given in your welcome pack. Before you can open a bank account, you will need to have collected your BRP card (if applicable) and log into e:Vision to request a bank letter.

Get insurance

You want to keep your personal wealth, so you must arrange insurance. You can arrange insurance through our student’s insurance provider, Endsleigh and you can buy further insurance or insurance for your private rental directly from them.

Register with the NHS

You will need to register with the NHS. In case you are ill in the UK. You can find out more in our International Student Guidebook you will get on arrival. However, it is important to register as soon as possible, which you can do through our Student Health Centre.

Get financial ready

If you have tuition fees to pay, you should plan these immediately. Details can be found here or you could visit our Finance Office on the first floor of Piper Wing, to speak to someone. Take a little time to think about managing your finances. The Pre-arrival checklist includes financial education courses and resources. You can create a free account, using the access code "YSJ-Int". If you are of any problems with signing up, please contact the Student Funding Advice Team on studentfinance@yorksj.ac.uk.

Join the Global Campus Community

We have regular socials and cultural events, as well as a number of trips around the UK that you can join. The Global Campus Community is designed to bring you together with new friends and support you throughout your time at York St John. Visit our Global Campus Community page, join our group on our Global Campus Connect app, find all the details to help you join page 5.
Managing your own way to campus

Whichever airport you are arriving into, be it Manchester or London, there will be a train station within walking distance. We recommend you take the train to York, as this will be the easiest option, direct from the airport. However, cheaper coaches are also available to book, at either National Express or Megabus.

To buy your train ticket, you can either ask the information desk at the train station for help or buy your tickets directly from a ticket machine. Trains run frequently throughout the day and night. Depending on what time you are travelling, you may be able to buy an off-peak ticket, which is cheaper.

You can also buy a train ticket in advance, online at National Rail or Trainline and collect it from the ticket machine when you arrive at the train station or opt for an e-ticket that will be sent to your email address to show on your phone. We do not recommend buying a ticket that is only valid for a specific train time, as if you miss that train, your ticket will not be valid.

Keep your ticket with you on the train, as you will be asked to show it to the ticket inspector. The average train journey takes about 1.5 hours from Manchester and 3 hours from London. There are direct trains from Manchester Airport to York. You will probably need to travel into central London, if flying into Heathrow or Gatwick, to connect to a train to York. Please consider how much luggage you bring with you, to make your journey easy.

When arriving at York Train Station, go to the taxi rank located directly outside the station. If you are in university accommodation, you need to come to campus to get your keys. The journey from York Station to York St John will take 5-10 minutes and will cost about £10. Please give the taxi driver this address:

York St John University
Lord Mayor’s Walk
YO31 7EX

Upon arrival, you can ask the taxi to wait for you and leave your luggage with them (your luggage should be absolutely fine but if you leave it with them, you do so at your own risk). Head to our Welcome Desk in Holgate (see map on the back page), to collect your welcome pack and keys. You can then return to the taxi and ask them to drop you off at your accommodation. This will probably cost around another £10 plus waiting time. If you are in private accommodation, you can go there directly from the train station.

Some taxi drivers in York only accept cash as payment, so make sure you have enough money with you. Please ensure you have small notes as they may not be able to accept anything over a £20 note.

If you arrive outside of our Welcome Desk hours, please make your way to Campus Security to collect your keys (see map on the back page). If you need to call security, then can be contacted on +44 (1)904 876 444 or +44 (0)7885 201 182. Once you have your key, you can return to the taxi and ask them to drop you off at your accommodation.

Further advice

Take a look at the "Info & Advice" section of the UKCISA website, it’s got plenty of relevant and useful information for you.

Great British Mag is a digital magazine dedicated to helping overseas students adjust to life and study in the UK. Browse Great British Mag articles for tips on how to make the most of your time in the UK and have a look at their survival service package.

Life and study in the UK could be different from what you are used to. This free course from Future Learn will help you prepare, by teaching you about UK culture and higher education expectations.
Should you hear the fire alarm, please make your way to a fire assembly point on the front lawns.

Non-emergencies  01904 876 777
Emergencies  01904 876 444
Main Reception: 01904 624 624

Room Key

1. Reception
2. Fire assembly point
3. 24hr security
4. Taxi pick-up and drop off point
5. Blue badge parking
6. Catering outlet
7. Pedestrian entrance
8. Entrance to buildings
9. We operate a smoke free campus
10. Toilets are located in all main buildings

Room Key

1. Accommodation Office
2. Careers, Placements and Student opportunities
3. Finance
4. Graduate Centre
5. Information Services Desks
6. Porters’ Lodge
7. Registry
8. Sports Hall/Sports Performance
9. School Admin Team (De Grey)
10. School Admin Team (Quad South)
11. Yorkshire Film Archive

Campus Map
Local in character
Global in outlook

Est. 1841
YORK ST JOHN UNIVERSITY