

Est.
1841

YORK
ST JOHN
UNIVERSITY



Student Ambassador Application

Frequently asked Questions



Role and Responsibilities

Q: What is the role of a Student Ambassador at York St John University?

A: Student Ambassadors work within the Student Recruitment and Widening Participation Team, representing the university to prospective students and visitors. They share their experiences, guide campus tours, assist with large-scale events like Open Days, support school visits, participate in residential summer schools, mentor fellow students, and perform various administrative tasks. The role also offers opportunities to work across the University, to support big projects and events such as the Welcome Week, Clearing hotlines and conferences.

Q: What kind of commitment is expected from a student ambassador?

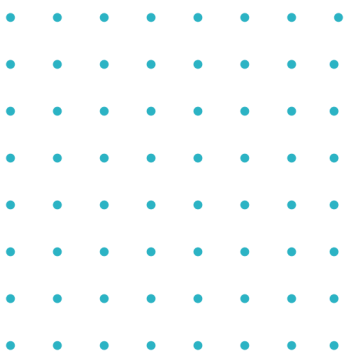
A: This is a casual position with flexible shifts. You are expected to commit to working at least two events per year, including one Open or Decision Day. Shifts vary from 1 to 9 hours and are available throughout the week, including holidays.

Q : Who is eligible to apply for the Student Ambassador role?

A: The role is open to current York St John University students based at the York Campus. Students at the London Campus should contact ContactYSJLondon@yorksja.ac.uk for information on Student Ambassador opportunities. We are looking for confident, independent, and strong communicators with excellent interpersonal skills. A genuine passion for your studies and a desire to help others are also essential. If you are interested in becoming a Student Voice ambassador (this opportunity is different from the Student Ambassador role), please contact hello@yorksja.ac.uk.

Q: Can international students apply for the Student Ambassador role?

A: Yes, international students are welcome to apply, provided they are currently enrolled at York St John University and have the right to work in the UK. Student Visa restrictions apply to this role.



Application Process

Q: What are the stages of the application process?

A: The application process consists of two stages: completion of an unassessed application form and a group interview. Interviews are guaranteed to all applicants. If we receive enough successful applications to fill the role, we may close applications earlier than the advertised deadline. To avoid disappointment, we encourage you to apply as soon as possible.

Q: How do I apply for the Student Ambassador role?

A: To apply, you need to complete a written application form- available on the York St John Vacancies site. The written application form will not assess any skills or previous experience, but you must complete it to be invited for a group interview. We also have an Expression of Interest form available on our website; if completed, you will receive a notification of when the official vacancy goes live.

Q: What is the deadline for submitting my application?

A: We are accepting applications until Friday 2nd of October, 2026. We may close applications earlier than the advertised deadline. To avoid disappointment, we encourage you to apply as soon as possible.

Q: When will I be invited to my guaranteed interview? When will the Interviews take place?

A: We will invite applicants to book an interview by Monday 6th October. The interview days are between 13th October and 16th October and from 20th of October to 23d October.

Q: What should I wear for the interview?

A: Wear a comfortable everyday outfit.

Q: What happens during the interview?

A: You will be invited to a group interview. You'll be asked to prepare and deliver a 30-second pitch, take part in a team task and be involved in a group discussion. The brief for the pitch and the discussion topics will be provided in advance to help you prepare. During the interview, the team will be assessing whether you meet the criteria for the Student Ambassador role, this will also be provided in advance.

Application Process

Q: Can I change my interview time?

A: Yes, you can change your interview slot using the interview booking link. Please notify us at studentambassadors@yorks.ac.uk of any changes. Do not leave changing your slot for the last minute as spaces will fill up quick!

Q: I cannot attend any of the scheduled interview dates. What should I do?

A: Unfortunately, we cannot accommodate interviews outside the scheduled dates. You are welcome to reapply for the role in the next recruitment cycle.

Q: What if I require additional support to attend the group interviews?

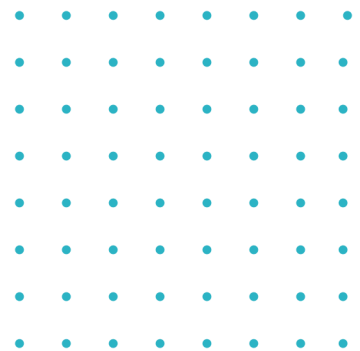
A: Please contact the York St John Human Resources team at hrod@yorks.ac.uk to discuss any support you may need, and they will endeavor to accommodate your request.

Q: When will I receive the outcome of the group interviews?

A: We will inform candidates of the outcome by Wednesday, 28th October 2026.

Q: Will I receive feedback on my interview performance?

A: Yes, we are happy to provide feedback upon request. Please email studentambassadors@yorks.ac.uk for assistance.





Communication

Q: How will I be notified about the outcome of my application?

A: All communication regarding your application will be sent to your York St John University email address. Please ensure you check it regularly.

Q: Are there any specific documents I need to provide for the background checks?

A: Yes, you will need to provide proof of your right to work in the UK and, if applicable, documents for a DBS check. Detailed information will be provided if you are selected for the role.

Est.
1841

YORK
ST JOHN
UNIVERSITY