

A photograph of a person's hand adjusting a treadmill console in a gym. The treadmill is black with a digital display showing '2:14' and '22.7'. The background is a blurred gym environment with other treadmills.

YSJActive Fitness Suite

Membership Terms and
Conditions



TERMS AND CONDITIONS – MEMBERSHIP

YSJACTIVE

YSJActive aims to provide all members with a comfortable, safe and enjoyable experience whilst using its facilities. Accordingly, all members must comply with the terms of this Agreement and the Rules of Membership as published from time to time by YSJActive for the use of any of its facilities.

CATEGORIES OF MEMBERSHIP

There are various categories of membership, each designed to suit the varying needs of our users.

YSJ Student Membership

Student membership is only available to those people who are on a current accredited course by York St John University and are registered on the York St John University student database.

Staff Membership

Staff membership is only available to people who hold a current contract of employment with York St John University and are on the York St John HR database. Once employment is terminated, either by the member of staff or by the University, the benefits of staff membership will be revoked.

External Membership

YSJActive offers a membership option for members of the local community who are not affiliated with the university, offering access to our range of facilities at very reasonable prices. All members must be at least 18 years of age to use our facilities.

NHS/Sodexo Membership

We value local businesses and all the hard work their employees put in. That's why we offer a discounted membership rate.

Alumni Membership

As Alumni, we offer discounted memberships.

ALL MEMBERSHIPS

- The facilities that you are permitted to use at YSJActive and the times that you are permitted to use these facilities will not vary depending upon the category of membership that you hold. Details of all membership categories and pricing options are available from reception.
- All members must be aged 18 years old or over.
- All membership types must be applied for by fully completing the appropriate membership application.
- Membership at YSJActive only includes the use of the Fitness suite. Participation in exercise classes and facility hire are not included and are subject to further costs.

MEMBERSHIP PAYMENTS

- YSJActive membership fees can be paid on an annual or termly basis. Annual memberships will commence on the day of joining and run for one calendar year. Termly memberships will commence on the day of joining and run until the end of the current term. YSJActive reserves the right to introduce, from time to time, promotional offers that may provide different time and membership periods.
- Promotional Memberships will automatically cease at the end of the promotional period.

MEMBERSHIP CARDS

- A photograph will be required for all members as part of the joining process, which will normally be taken at the reception desk upon joining or first visit. All photographs are stored digitally with the university booking system under the terms of GDPR and will not be reproduced, shared or printed without prior permission from the member. All members will receive a membership card for the duration of membership. A replacement card will also be the subject of a £5 charge.
- Membership is non-transferable: should another individual use your card to attempt to gain access to the facility YSJActive reserves the right to terminate your membership without refund.

CANCELLATION OF MEMBERSHIP

Cancellation by Us

We reserve the right to cancel or suspend your membership in any of the following circumstances:

- If you commit a serious or repeated breach of the conditions outlined in the Terms and Conditions or in the Policies and Conditions of Use;

- If any part of the membership fee remains unpaid beyond the date of renewal;
- If you provide us with details you know to be false when applying for membership;
- YSJActive does not accept liability for any bank charges incurred if there are insufficient funds in your account to cover our membership fees.

Cancellation by You

- The minimum term varies depending on the type of membership product purchased. For Annual Membership the minimum term is 12 months.
- A member, when on a termly membership agreement, may only terminate the agreement at the end of the membership period, unless in the case of the extenuating circumstance below.

Long Term (Over 3 Months) Illness or Injury

This agreement may be cancelled in the event of an illness, injury, injury or medical condition which in the written opinion of a doctor or other suitably qualified medical practitioner prohibits exercise for 3 months or longer upon appropriate proof being provided.

Redundancy

This agreement can be cancelled upon appropriate proof of redundancy from your employer or other loss of livelihood.

Pregnancy

This agreement can be cancelled if you become pregnant upon the appropriate written proof being given.

Breach

This agreement can be cancelled if YSJActive are in breach of contract including if we do not provide facilities or services you may reasonably expect and we have fallen below that standard.

Fees and Charges

- Prospective members should note that the initial payment due will be taken at the point of joining and that this will not be refundable other than in the event of a breach of this agreement or any negligence by YSJActive.
- Members agree to advise YSJActive by e-mail at ysjactive@yorks.ac.uk promptly of any change to the member's details provided.